

UNSWLIBRARY

Innovation in Research Support Services

How an academic library can make a difference

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17 April 2009

How an academic library can
make a difference –

Not necessarily how this library
has made a difference

A work in progress

What has research support been?

- Acquiring content
- Making content accessible
- Training
- Fairly passive
- Not always a priority for professional front line services
- Gap between university and library priorities

Developing research support

- Sought opportunities
- Re-organised 'reference' services to direct more staff time towards innovation and experimentation

The opportunities

- Institutional research repositories
 - Digital theses
 - ARROW to UNSWorks
 - Resulting in Library responsibility for HERDC Research Publications Collection
- Publishing
 - Dictionary of Australian Artists Online
- E-research support
 - The frontier

Re-organisation goals

- Realign resources
- Actively support research
- Get out of the library and into the university
- Work out what the university needs
 - [also known as strategic alignment]

Research Impact Measurement
Service [RIMS] a key outcome

RIMS services to individuals

- H-index
 - Plain and fancy versions
- Research Impact Statement
 - For social science and humanities
- Citation Count
 - Another one for non-sciences
- Grant Application Statement -- GAS

RIMS services to academic units

- Publication Activity Report
- Research Trends Report
- Journal Impact Report

Demand and feedback

- 30 RIMS reports per month
- About 6.5 to 7 staff
- Positive feedback
- Evaluation to come
- A work in progress

Thoughts

- If there were no research assessment exercises would we do this?
- Repositories and RIMS not joined up
- Are we doing work research assistants should do?